



*The Official Newsletter of Manitoba & NW
Ontario Division, Canadian Corps of
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From the Chief Executive Officer:

It is with some regret that at the end of this month, I take my leave of the Manitoba and Northwest Ontario Division of The Commissionaires. When I became your leader in 1998 I had already served twenty-five years as a member of the Board of Governors. I quickly discovered that I had a lot to learn about our day to day operation. Among the changes introduced with a view to improving communication within the Division was “Buffalo Chips”, establishment of the Commissionaires Committee, semi-annual seminars for Post Supervisors, more frequent site visits and job postings. The gradual conversion to a more “people friendly”, customer service oriented organization, in which all Commissionaires receive an enhanced basic training course before coming on strength.

These positive changes have been accomplished and our clients are served by the best trained security guards in the Province.. At the same time our commissionaires are earning more pay and more benefits, plus learning new skills and being employed in more challenging positions than ever before. All this has been accomplished with your co-operation and a capable, supportive staff at the Division Office. It has been my pleasure to serve you for the past seven years and I will miss my daily contact with The Commissionaires, but once again it is time for fresh ideas.

I have been blessed with the strong support, trust and knowledge of the Board of Governors and I know my successor, former Governor, Colonel Art Sutton, CD will enjoy the same support from all of you.

My sincere thanks and best wishes to all of you.

Douglas Ludlow

Winnipeg Tax Centre Kudos

The following message was sent to CWO Dianne Stewart, Site Supervisor at the WTC, 66 Stapon Road by Patrick Hopper, Head of Security:

I had mentioned this before I left on my trip last week but I didn't have time to put it in writing until now. I just wanted to pass on a compliment I received regarding the quality of the service that you and your fellow Commissionaires provide.

As you know, Yanik Bernier was at our office a couple of weeks ago from Corporate Security in Ottawa. He completed a security review of our base building operations. Yanik noted on more than one occasion how impressed he was with the professionalism of the Commissionaires. He spoke with a few of them while he was here and commented about the level of professionalism a couple of times. He also observed that the Commissionaires take their role in our organization very seriously.

Please pass this on to your staff. Thanks for providing such great service.

Veteran Licence Plates

Applications available at Division Office.
See details on reverse.



NEW CEO APPOINTED

Art Sutton joined the Corps in 1996 as a member of the Board of Governors. Subsequently he served as chair of the finance committee and 2nd Vice President. He and his wife Judy co-chaired the committee which made arrangements for the National Meeting of the Board of Governors which took place in Winnipeg in 2002.

A teacher by training, Art worked in Seven Oaks School Division for 32 years. His teaching and administrative appointments included assignments at a number of schools: Victory, Seven Oaks, Belmont, West St. Paul, H.C. Avery, Ken Seaford Junior High, and Maples Collegiate.

Art was pointed towards a military career when he was an Army Cadet with the Belleville Ontario Corps sponsored by the Hastings and Prince Edward Regiment. Subsequently enrolling in the Canadian Officers Training Corps at the University of Manitoba, he qualified as an officer in the Royal Canadian Artillery at Shilo in 1957. The highlight of his three decades of service in the primary reserve was commanding the Queen’s Own Cameron Highlanders of Canada from 1981 to 1984.

Currently Art serves as past chairman on the boards of the Middlechurch Home of Winnipeg and the Army Cadet League of Canada (Manitoba).

His appointment commences on January 1, 2005.